TEAM VIEWER 4.1 (INSTALLING THE MASTER AND CLIENT)

STEP 1 – Installing the MASTER CONTROL CLIENT (For the IT Technician)

Visit the website http://www.teamviewer.com/download/index.aspx



Select Run

🗧 TeamViewer 4 Setup		= 0 X		
Choose the way you want I	o use TeamViewer	9		
Usage:				
Install	TeamViewer will be ins	talled on this computer.		
🔊 Run	TeamViewer is execute This does not require a	TeamViewer is executed without installation. This does not require administrative privileges.		
Show advanced s	ettings	4.1.6080		
		Next > Cancel		

Select Install -> Next

🧟 TeamViewer 4 Setup	= ¤ x
Environment How do you want to use TeamViewer?	0
How do you want to use TeamViewer: personal / non-commercial use	
company / commercial use	
TeamViewer GmbH	
	Next > Cancel

Select Personal -> Next

TeamViewer 4 Setup	•
L icense Agreement Please review the license terms before installing TeamViewer 4.	0
Proce Data Datus to can the rest of the advancest	
TeamViewer License Agreement	4
Copyright (C) 2005-2008 TeamViewer GmbH	
IMPORTANT: YOU SHOULD CAREFULLY READ THIS LEGAL AGREEMENT BEFORE INSTALLING THIS PACKAGE,	
If you accept the terms of the agreement, click Next to continue. You must accept the agreement to install TeamViewer 4.	e 1
I accept the terms in the License Agreement	
I agree that I will only use TeamViewer for non-commercial and private use	
	Cancel
	Cancer

Tick both boxes -> Next

🚭 TeamViewer 4 Setup	– – x
Installing Please wait while TeamViewer 4 is being installed.	
ExecShell: open NET	
Show details	
TeamViewer GmbH	
(<u>Back</u>)	Next > Cancel



Finish

Team viewer for the IT Technician will now launch

🧧 TeamViewe	:r		= 0 X		
Connection	Extras H	lelp			
		Free license (non-commercial use only) - carlhelv			
		Wait for sessionPlease tell your partner the following ID and password if you are waiting for a session.ID282 770 817Passwordpm74d2 or user defined	Create session Please enter your partner's ID in order to create a session. ID Remote support Presentation File transfer VPN Connect to partner		
Ready to	connect (se	ecure connection)	Partner list 🗔		

STEP 2 – Installing the **REMOTE CLIENT** (For the User)

Now ready to connect, send the below email to the customer and get them to install the client

Hello,

Please download the following client software to start the remote control tool TeamViewer Quicksupport:

http://www.teamviewer.com/download/version_4x/TeamViewerQS.exe

Regards,

Name: Tune:	TeamViewerQS.ex	ke MB	
From:	www.teamviewei	r.com	
	<u>B</u> un	<u>S</u> ave	Cancel

Once installed the user will have the following launched from Teamviewer

🖸 TeamViewe	r	
	TeamV i QuickSuppor	ewer 1
Please ID to	tell your partna connect to yo	er the following our desktop:
	ID	Password
282	770 817	9398
🔽 Read	dy to connect (secure connection)
www.teamvie	wer.com	Cancel

The user needs to inform you of the ID and Password details, this needs to be inserted in the IT Technicians Remote Control package

Connection Extras	Нер	
	Wait for session Please tell your partner the following ID and password if you are waiting for a session. ID 282 770 817 Password 1092 or user defined Configure permanent access to this computer	Create session Please enter your partner's ID in order to create a session. ID \$00 838 501 © Remote support © Presentation © File transfer © VPN Connect to partner
Ready to connect	(secure connection)	Partner list 🧾

Place the user ID 282770817 Password 9398 into the Create session and then press "Connect to Partner"

You will now be presented with the remote terminal screen of the client.